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Congratulations!

Thank you to all of those who participated in our Summer Promotion. Welcome to all of our new customers who sign up during this promotion. We would like to recognize the following winners in our iPad giveaway

NEVADA:

Donald Halsema
Barclay Youngberg
Craig Gardner & Micki Lawson

UTAH:

Benita Pacheco
David Royal
Megan Prescott

2011 Calendar Contest

Enter our 9th Annual Calendar Contest and win \$50 if your photo is selected!

Send in scenic photos of the area where you live. We will select the 13 best to be published in our 2011 calendar. Submissions must be received by October 31st, 2011.

Send your photos to:

**Beehive Telephone Companies
Calendar Contest**
2000 Sunset Road Lake Point, UT 84074
or e-mail to: calendar@beehive.net

Photos should be scenic; we want to share the beautiful areas of Utah and Nevada that we serve. No matter how cute photos of your children and pets are, they won't make the calendar. You may send snapshots or digital photos. Both must be of good quality; digital pictures must have a minimum resolution of 1800 pixels wide x 1350 pixels high. Files that are less than 10 megabytes will not work. Many times even when we have a picture that looks good, it won't reproduce well. If sending in prints, please mark them with your name and address so we may return them to you.

Service Spotlight

Entertainment Package

Due to the increasing popularity in Video On Demand sites such as Netflix, and Hulu, Internet Service Providers nationwide are feeling the strain. Beehive Broadband is no exception and we are working around the clock to keep speeds up and prices down. One way we are accomplishing this is by upgrading equipment and offering a new tier to our service plans. We are currently upgrading equipment at several of our sites, with more to follow. This new equipment allows more bandwidth to pass through it and on to our customers. This means faster speeds for you and minimizing the 'Buffering' of streaming content. We call this our Entertainment Package as it's geared towards those who do more with their internet connection than browse websites and check email. This package allows up to 15Mbps as opposed to the 7Mbps of our standard plan. If this sounds like a good fit for you, please call us at 435-837-4357 or 800-615-8021 to see if your area has been upgraded to the new equipment!

Keeping your family safe online starts with a little education.

It's back to school time once again. Homework and research are daily routine. Which for many households means several more hours on the computer and internet. The internet holds endless amounts of educational information for kids and adults alike. And with all of the advantages the internet gives us, it comes with disadvantages that can create dangerous situations for our children.

Although these dangers are out there, there are ways you can protect your children, and educate them on safe internet usage. Communicate with your children, and explain to them the importance of internet safety. Encourage them to use the internet, e-mail, and instant messaging responsibly to protect themselves from predators and adult content.

According to a recent study

published by The National Center for Missing and Exploited Children 1 in every 5 children will be approached by a sexual predator, many of which will try and set up a face to face meeting with their victim. Teaching your child to be knowledgeable about internet predators will help protect them from falling into harmful situations.

Instruct your child to:

- ***Never arrange face to face meetings with strangers.***
- ***Never post pictures of themselves to anyone they do not know personally.***
- ***Never respond to bulletins, or messages that are suggestive or harassing.***
- ***Never give out personal information such as their name, address, or school.***

Be up front with your child

about how they are using the internet. Here are a few ideas on how to be evolved in your children's internet activity. Spend time with your children on-line and have them teach you about their favorite web-sites, and how they surf the internet. Keep your family computer in a common area so you are aware of what your children are looking at. Surf the internet with your children and learn about other cultures or fun facts together. Share a family e-mail that everyone can use to keep in touch with family and friends.

The internet is an enjoyable and educational tool for the entire family. Used wisely you can learn many new things, and stay in touch with distance friends and family.

BEEHIVE FYI Just So You Know

• **We've expanded!**

For those living in the Elko area, we have added a Goin' Postal franchise at our current location. In addition to offering the best in rural communications, we are now your one-stop-shop for all of your shipping needs. FedEx, UPS, USPS, Stamps, Mailboxes, Packaging Supplies and more! Be sure to visit us at:



171 Silver Street in Elko, NV.

• **Billing Reminder**

As of January 1st, 2011 we have changed how we do billing. In lieu of a paper statement each month, you will now simply get an e-mail stating your bill is ready. From that point you can log into your account by clicking on the link in the e-mail, or by going to and clicking the 'Pay Your Bill' link on the lower left hand side. Confused by all this high-tech wizardry? No worries, you can still have a paper statement mailed to you for \$2/mo. to cover printing and postage.

This Month's Q&A Technology Tips

Q: What factors will affect the speed of my internet?

A: Even with a fast connection such as that offered by Wireless Beehive, there are several external factors that may cause a customer to experience a slower than usual internet connection.

High traffic volume will often result in a slower download speed, particularly if it is a website that is advertised on television-- many people will run to their computers to access that website simultaneously, creating a virtual traffic jam.

During times when there are heavy virus outbreaks the entire internet can slow down.

Viruses are spread by an infected computer that sends out hundreds or even thousands of copies of the virus, causing networks to be overloaded, resulting in the

noticeable decrease in speed.

Routers have also been known to be the culprit in a speed decrease issue, as have older or outdated PCs and computers.

We have also seen programs on computers cause a decrease in speed. One scenario we see quite regularly is customers attempting to send a large email or download a rather large file and experience a decrease in speed due to their antivirus software running in the background and slowing download connections.

Keep in mind that while Wireless Beehive allows our customers to burst up to 10.2Mbps in most areas, after bursting you are throttled down to the speed that you pay for.

